

BEST VALUE/LOCAL PERFORMANCE INDICATORS - OUTTURNS 2007/08

TARGET 2007/08	Performance target for 2007/08
OUTTURN 2007/08	Performance outturn for 2007/08
TOP QUARTILE?	Illustration of performance for 2007/08 against the district top quartile for 2006/07 Yes/No (for BVPIs only), and the top quartile position
OUTTURN 2006/07	Comparison of performance improvement (or otherwise) between 2006/07 and 2007/08
IMPROVEMENT YES/NO	Illustration of performance improvement (or otherwise) between 2006/07 and 2007/08
RED	Outturn performance target not met for 2007/08
AMBER	Outturn performance for 2007/08 not met, but within 5.00% of target
GREEN	Outturn performance target met for 2007/08

Housing Portfolio

PI (AND KPI) REF	SUMMARY DEFINITION AND POLARITY INDICATOR (GOOD PERFORMANCE IS AN OUTTURN HIGHER OR LOWER THAN TARGET)	TARGET 2007/08	OUTTURN 2007/08	TOP QUARTILE 2006/07	OUTTURN 2006/07	IMPROVEMENT in 2007/8 YES/NO	TRAFFIC LIGHT (v Target) 2007/08
KPI BV63 Deleted	The average SAP rating of the Council's dwellings (HIGH)	67.00	69.00	No 72.00	66.00	Yes	GREEN
BV64 Deleted	Private vacant dwellings returned to occupation or demolished as a result of action by the Council (HIGH)	38.00	33.00	No 55.00	0.00	Yes	RED
KPI BV66a Retained as LPI	Rent collected as a proportion of rents owed on housing revenue account dwellings (HIGH)	98.84%	99.41%	Yes 98.50%	98.83%	Yes	GREEN
BV66b Deleted	Tenants with more than seven weeks gross rent arrears as a percentage of total tenants (LOW)	8.00%	8.36%	No 3.43%	8.39%	Yes	RED
BV66c Deleted	Percentage of tenants in arrears who have been served a Notice Seeking Possession (LOW)	21.00%	15.49%	No 13.61%	22.34%	Yes	GREEN
BV66d Deleted	Percentage of tenants evicted as a result of rent arrears (LOW)	0.15%	0.22%	No 0.17%	0.20%	No	RED
KPI BV183b Deleted	Average length of stay (weeks) in hostel accommodation of households that are unintentionally homeless and in priority need (LOW)	26.00	20.29	No 0.00	20.23	No	GREEN
KPI BV184a Replaced as NI	Proportion of Council dwellings which were non-decent at the start of the year (LOW)	5.00%	5.00%	Yes 10.00%	6.00%	Yes	GREEN
KPI BV184b Deleted	Percentage change in the proportion of non-decent Council dwellings between the start and end of the year (HIGH)	16.00%	31.90%	No 32.90%	10.90%	Yes	GREEN
BV202 Deleted	Rough sleepers (LOW)	1.00	0.00	Yes 0.00	1.00	Yes	GREEN
KPI BV212 Deleted	Average number of days to re-let Council dwellings (LOW)	41.00	54.00	No 25	51.00	No	RED
BV213 Deleted	Homeless situations resolved by Housing Advice Services (HIGH)	12.00	10.00	No 4.00	10.00	N/A	RED

LPI H1a Deleted	Former Tenant Arrears collected (HIGH)	£80,000.00	£85,240.00	N/A	£119,465.00	No	GREEN
LPI H1b Retained as LPI	Current rent arrears as proportion of rent roll (LOW)	1.60%	1.52%	N/A	1.69%	Yes	GREEN
LPI H2a Retained as LPI	Emergency repairs undertaken within target time (HIGH)	99.00%	99.00%	N/A	99.00%	No change	GREEN
LPI H2b Retained as LPI	Urgent repairs undertaken within target time (HIGH)	95.00%	89.00%	N/A	89.00%	No change	RED
LPI H2c Retained as LPI	Routine repairs undertaken within target time (HIGH)	95.00%	84.00%	N/A	90.00%	No	RED
LPI H3 Retained as LPI	Satisfaction with repairs (HIGH)	98.00%	98.00%	N/A	98.00%	No change	GREEN
LPI H10a Retained as LPI	Average number of single homeless households placed in bed and breakfast accommodation (LOW)	6.00	3.70	N/A	17.30	Yes	GREEN
LPI H10b Deleted	Average number of homeless households placed in hostel accommodation (LOW)	32.00	15.50	N/A	22.80	Yes	GREEN
LPI H10c Replaced as NI	Average number of homeless households placed in other temporary accommodation (LOW)	100.00	62.70	N/A	154.30	Yes	GREEN
KPI H15a Deleted	The number of affordable homes completed and ready for occupation during the year (HIGH)	59.00	19.00	N/A	25.00	No	RED
KPI H15b Deleted	The amount of affordable housing required as part of Section 106 Agreements signed during the year (HIGH)	40.00%	71.00%	N/A	30.80%	Yes	GREEN
LPI EH2 Deleted	Response to service requests (Care and Repair) (HIGH)	92.00%	99.80%	N/A	98.60%	Yes	GREEN